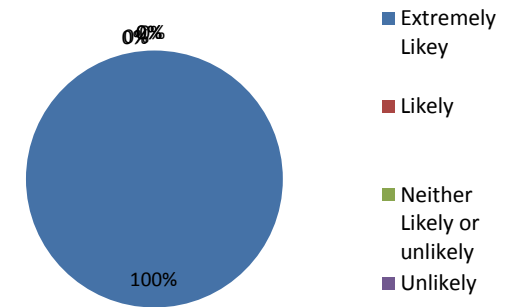


Period: October 2019
 No. of Surveys: 20

Friends & Family Survey RESULTS & ACTION

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	20	0	0	0	0	0	20
Extremely Likey	20	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	0	0	7	0	
Don't Know	0	0	0	0	0	1	



Comments, Feedback & Actions:

* I have been registered with this surgery since I came to this country so haveal my family, I am v. happy with the GP & the whole staffing team*Dr is V Good andhe is a good Doctor* Staff is friendly & always give chance to explainDrs are good at explaining what is done & Drs are excellent**Reception are really good, Drs are really good always see me & treat me very well.** Easy to make an appointment. Always answer the phone & always speak V. polite Dr is amazing.**Helpful, Efficient** V. Good service all staff is excellent**Appointment service is excellent.** When I need an appointment I always gets it.**He is very good famiky GP. We are extremly happy and I like GPand he is like a member of the family. GPs listen & give good treatment to get better. He examined properly.**We can always see the doctor at short notice & all the staff is friendly & polite & professional. We have been a patient at this surgery for many years and I feel I can trust our doctor with my health care.**The staff is friendly and caring. They always demonstrate professionalism during time I spend at the surgery. I can always make an appointment at short notice which is very comforting.**I can speak to my GP & is very understanding**I am pleased with GP. He knows my concer & I am happy to be treated.**I am Very happy. Dr is amazing and understand very well always give time & best treatment.**I am happy with everything** Because doctor is v. good, Can get appointment and the staff listen.**I am very happy. Doctors are amazing and always listen very carefully and treat us with dignity and respect.**Dr is excellent. I am very satisfied and happy staff is very helpful and always smiling>88** I never had no complaint> Been here with Dr K over 30 years. I am very happy with doctors and all the staff.**

Actions:Keep on serving patients much better and keep on doing things much better to keep patients healthy and satisfied. Thank you.